Hamaspik
MANAGED CARE

Clearinghouse Solution Update

What to Know

- **Change Healthcare recently experienced a cyber-attack, resulting in the temporary shutdown of their services including our paper claim mailroom.**

- **Hamaspik has set up a lifeline with Availity Essentials to handle electronic 837 claim files, to ensure our providers are able to submit claims.**

- **To ensure receipt and timely payment for claims, we request that you submit any claims you sent to Change for which you did not receive a confirmation as well as any new claims to Availity; same payer ID: 47738**

- **Availity waived their fees for our provider claim submissions.**

- **Kindly confirm once you've successfully submitted new and resubmitted claims that were previously sent to Change.**

Call Availity Now to Get Set Up

➡ **Support for Providers: 1-800-282-4548 Availity Support Line**

Link to Availity Lifeline Resources

Register here:
➡ **https://apps.availity.com/web/onboarding/portal-entry/#/create-account**

·**Availity has created a microsite to assist you with registration help and resources to self-serve on transactions.**

Our Mission
Helping keep #NewYorkStrong

Clearinghouse Redirection & Setup

Clearinghouses already know to start routing claims from you to us!
For Providers that have Change Healthcare as their **ONLY** Clearinghouse –
You must register with Availity or another Clearinghouse to begin sending claims.
If you are a new provider to Availity, you first need to register here: registration microsite.

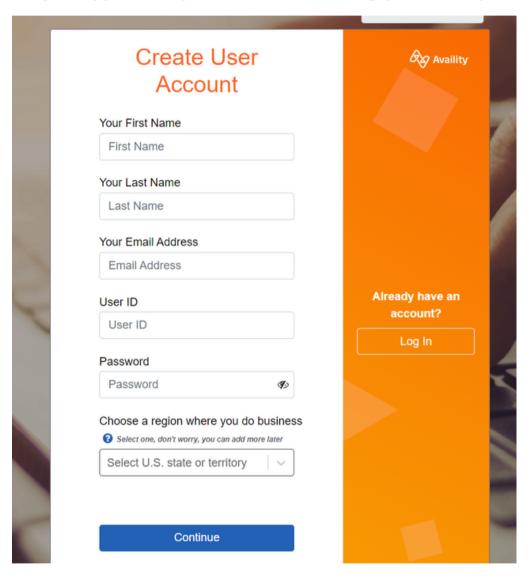### You will need to update the GS and ISA Segments on your EDI files
ISA/IEA and GS/GE Settings in EDI Batch Claims

ISA05	Interchange ID Qualifier	ZZ
ISA06	Interchange Sender ID	AV09311993<+5 blank spaces>
ISA07	Interchange ID Qualifier	01
ISA08	Interchange Receiver ID	030240928<+6 blank spaces>
GS03	Application's Receiver ID	030240928

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Register here: https://apps.availity.com/web/onboarding/portal-entry/#/create-account

Then, check out the resources page to complete a demo,
or reach out for assistance to submit.
https://www.availity.com/availity-lifeline-self-serve-resources

Click **HERE** to send your help requests to an Availity representative!